

REFUND OF INDIVIDUAL MEMBERSHIP FEES



This policy needs to be applied in accordance with the following policies:

- Netball NSW Affiliation and Membership Policy (Available [Here](#))
- Ku-ring-gai Netball Association Refund Policy – Refer to KNA Website

The reason being that a component of Individual Membership Fees is paid through to KNA and a component passed onto Netball NSW and finally Netball Australia. Any refund needs to consider and be consistent with each of these organisations refund policies.

This WNC Refund of Individual Membership Fees only applies to the specific component of the fee that is retained by the club.

1. Once an Individual Member registration has been entered into the WNC membership database system, that Individual Member shall not be entitled to claim a refund of the WNC fee component of Membership Fees after Grading Day, unless extenuating circumstances exist.
2. Applications of extenuating circumstances will be assessed on a case by case basis by Wahroonga Netball Club Committee and this decision will be final.
3. Extenuating circumstances are defined below:
 - 3.1 Pregnancy
 - 3.2 Serious injury or illness prior to the commencement of round 3 of the netball season commencing (for the avoidance of doubt 2 rounds of the season have been played)
4. No Membership refunds will be provided following team allocation unless in relation to extenuating circumstances as per point 3.
5. No Membership refunds will be given where the member has made a Sports Injury Insurance claim.
6. A registered Individual Member who has participated in any Association/Club training, non-competitive or competitive netball matches or netball activities that falls within an Association and/or Netball NSW jurisdiction is not entitled to a refund of the capitation fee that is paid to (and retained by) their Association as part of an Individual Member's Individual Membership Fee or of the Netball NSW capitation fee component of an Individual Member's Individual Membership Fee.
7. All refund requests need to be made through the WNC Registrar and cc/ WNC Secretary and WNC Treasurer through the approved refund process.
8. If an application meets the policy and is approved by the committee the club will credit the individual the club fee component toward next season's fees or when explicitly requested the funds will be refunded.
9. Any refund approved for payment will only be paid once any KNA/Netball NSW fees have been refunded to the club.
10. In accordance with the Office of Sport AKP Guidelines - Once an Active Kids voucher has been utilised it cannot be refunded and cannot be used for the remainder of the calendar year in any circumstances, even in the event of a de-registration.